

Town of Holden

Residential Trash and Recycling Collection Policy and Fees Effective July 1, 2017

Service Plans

Users of the Town of Holden Solid Waste Program have a choice between two Plans.

Plan A: 65 gallon blue trash toter and a 95 gallon green recycling toter

at a cost of \$18.75 per month

Plan B: 35 gallon blue trash toter and a 35 gallon green recycling toter

at a cost of \$13.50 per month

Overflow Bags: \$7.25 for a sleeve of five 35 gallon bags (must be used with toter)

Trash collection is weekly.

Recycling collection is conducted every other week, as indicated on the Town of Holden Trash Collection Calendar.

Plans cannot be altered and/or mixed. Extra recycling is permitted to be placed curbside in a separate container or paper bag which is clearly marked. Each account cannot have more than one recycling toter.

All trash must fit in the container so the lid is within 6" of closing. 35 Gallon overflow bags can be purchased for a fee at Town Hall, Jed's, Rocky's, Honey Farms, Rite Aid, Mobil, Big Y and Walgreens for a fee of \$7.25.

Lid replacements can be picked up from Town Hall, 1196 Main Street.

All toters must be placed curbside by 7:00 a.m. Missed pick-ups should contact Casella at 1-888-253-8629 only if the toters were at the curb by 7:00 a.m. Casella will not provide special pick-up if bins are not placed curbside by the required time.

Trash service may be provided to residential units, including apartments of no more than three dwelling units, situated upon public and private ways open and passable to the public

Payment

If solid waste fees are overdue for greater than a three month time period collection will be terminated. To reinstate trash service the outstanding balance must be paid in addition to a \$50.00 fee to reestablish service and cover costs incurred for the collection, cleaning and delivery of the toters.

Each enrollee can change the service plan once for an address, more than one change will incur a toter exchange fee of \$50.00 to cover the cleaning and delivery of toters. This does not include new accounts or opt outs.

Accounts can only be placed in the property owners name.

Service cannot be temporarily suspended for those who leave seasonally or for extended periods of time.

Miscellaneous

Bulk Item stickers are no longer available for sale through the Town Offices, please contact Casella directly at 1-888-532-2735.

For questions about service or policy please call the Department of Planning and Development at (508) 210-5540.

For questions about billing or enrollment please call the HMLD at (508) 210-5402.